A tenant's guide to Potterton assure









If your boiler has low water pressure, your needle on the right-hand side of the boiler (see picture 1) will usually be at 0 or below 1, and the display will read **E118**.

If this is the case, reinstating the boiler to its correct pressure is simple. Underneath your boiler you will find a filling loop connected to the pipework at the front of the boiler (pictured above). Turn both the black or blue levers (in picture 3) carefully so that they are in line with the pipework.

You will start to hear water re-entering the boiler, at this point keep an eye on the pressure gauge needle (in picture 1) and when it reaches 1.5 turn the lever back to its original position.

There is also the option to use the easy fill green lever (picture 2). To use this simply pull the lever downwards and release when the pressure is correct. When the water is back to the correct level on the pressure gauge you may sometimes be required to reset the boiler. To do this hold the reset button central to the boiler and under the display for five seconds and then release. Your boiler should then be up and running.

On this particular model of boiler you may experience an error that reads E133. This is due to an interruption in the gas supply which will again either be a fault within the boiler or the gas credit has run out. Follow the steps in the gas meter section of this booklet and then hold your button in the reset position.